

The Honorable James T. Smith
Baltimore County Executive
Court House, Mezzanine
400 Washington Ave.
Towson, Md. 21204

November 30, 2008

Re: William Link

Dear Sir,

On behalf of the Lutherville Community Association, I would like to express our deep appreciation for the wonderful efforts of William Link of the County Department of Traffic and Engineering to assist our neighborhood with traffic calming. Mr. Link has been our contact with regard to our application for speed humps to reduce the speed of cut through commuter traffic that has plagued our community. Our neighborhood obtained speed humps on five streets and we have received rave reviews from residents about their effectiveness. Mr. Link went beyond the call of duty to process our application and implement the County plan. He is always willing to respond to our questions and demonstrates a degree of personal involvement that is extraordinary.

Over the years our residents have listed concerns about traffic speed and safety as the number one community concern and we have an active Traffic Committee in our Association. We invited Keith to our Committee meeting on November 20 and he graciously agreed to participate late into the night. Thanks to him, this particular meeting was a great success. He provided us with valuable advice on how to address long-standing problems and agreed to investigate several issues himself. In the short time since the meeting, Mr. Link has already provided us with feedback on a number of problems.

I sincerely hope that you pass along our appreciation to Mr. Link and please feel free to let me know any questions.

Sincerely;

Jeffrey Dier
President, LCA
209 Morris Avenue
Lutherville, Md. 21093
443-834-2161